

# Conflict Management Certification Training

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# Table of Content

• About Simpliaxis .....	03
• Conflict Management Certification Course Overview .....	04
• Key Features .....	04
• Prerequisites .....	05
• Who can attend Conflict Management Certification Training .....	05
• Skills Covered in Conflict Management Certification Training .....	05
• Course Benefits .....	06
• Your journey path to get Conflict Management Certification .....	07
• Curriculum .....	07
• Testimonials .....	08





## About Simpliaxis

Simpliaxis excels in delivering personalized corporate training solutions that cater to enterprise teams seeking to enhance their employees' job-specific skills. Our comprehensive programs, offered live virtual instruction-based training sessions, are led by certified trainers specializing in refining your learning journey. This empowers your teams to not only meet industry standards but surpass them.

We prioritize a hands-on approach that involves tool-based learning, guided instruction, progress tracking, and precise grading. Our strength lies in tailoring the curriculum to align with your team's and company's requirements. With a diverse pool of consultants boasting cross-industry experience, we offer versatile learning options, including online, offline, and self-paced formats.

Conflict Management Training offered by Simpliaxis empowers individuals and organizations to transform conflicts into opportunities for growth and positive change. By mastering effective conflict resolution techniques and fostering a culture of open communication and collaboration, participants can navigate conflicts with confidence, resilience, and integrity, ultimately leading to greater success and satisfaction in both personal and professional spheres. Join us on this transformative journey towards harmonious relationships and organizational excellence.

**15+**

Years Experienced  
Trainers

**25+**

Expert Trainers

**3800+**

Certified  
Professional Clients



4.9/5 TrustScore

# Conflict Management Certification Training Course Overview

Conflict is an inevitable facet of human interaction, intricately woven into the fabric of our personal and professional lives. At Simpliaxis, we recognize the profound impact that conflicts can have on individuals, teams, and organizations. That's why we've meticulously crafted our Conflict Management Training course to provide a holistic and in-depth exploration of the dynamics, strategies, and principles essential for navigating conflicts effectively.

Through a blend of theory, practical exercises, and interactive workshops, participants will develop into the complexities of conflict, gaining invaluable insights into its various abstract and underlying causes. From interpersonal disputes to complex organizational tensions, our course equips learners with a versatile toolkit of conflict resolution techniques, ranging from negotiation and mediation to collaborative problem-solving approaches. Moreover, we emphasize the crucial role of communication and emotional intelligence in fostering constructive dialogue, empathy, and mutual understanding amidst conflicts.

Participants will appear not only with enhanced conflict resolution skills but also with a deeper sense of self-awareness and a heightened ability to navigate the intricate landscape of human relationships. Join us on this transformative journey as we empower individuals and organizations to embrace conflicts as opportunities for growth, resilience, and positive change.



## Key Features

- Training from Professional Expert Training Leaders
- Exclusive Course Curriculum
- 8 hours of online live Training sessions
- Hands-on Training sessions
- Industry valid Course Material
- Lifetime access to the Digital Library
- Become a member of Conflict Resolution
- 24/7 Customer support

## Prerequisites

There are no prerequisites to attend this course. Anyone with relevant experience can attend the course.

## Who can attend Conflict Management Training



Entrepreneurs



Business Leaders



Portfolio Managers



Program and Project Managers



Team leaders



Executives



Supervisors



Managers

## What are the Skills Covered in Conflict Management Certification Training

- Conflict Resolution Techniques
- Communication Skills
- Emotional Intelligence
- Problem-Solving Skills
- Mediation Skills
- Negotiation Skills
- Cultural Competence
- Conflict Analysis
- Leadership Skills
- Ethical Considerations
- De-escalation Techniques
- Role-playing and Simulation Exercises

## Course Benefits

### Improved Communication Skills:

Conflict management courses often emphasize effective communication techniques, including active listening, assertive expression, and empathy. By honing these skills, participants learn how to communicate more clearly, understand others' perspectives, and build stronger relationships.

### Enhanced Problem-Solving Abilities:

Conflict management courses teach participants how to analyze conflicts, identify underlying issues, and generate creative solutions. This problem-solving skill set is valuable not only in resolving conflicts but also in navigating challenges and making informed decisions in various aspects of life.

### Reduced Workplace Tension and Stress:

Conflict in the workplace can lead to tension, stress, and decreased productivity. Conflict management courses provide strategies for addressing conflicts constructively, which can help reduce workplace tension and create a more positive and supportive work environment.

### Increased Productivity and Efficiency:

When conflicts are effectively managed, teams can focus their energy on tasks and goals rather than interpersonal disputes. Conflict management courses teach participants how to resolve conflicts efficiently, minimizing disruptions and maximizing productivity within teams and organizations.

### Enhanced Leadership and Management Skills:

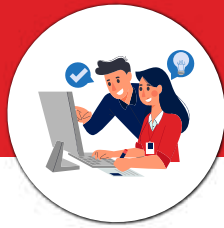
Conflict management is an essential skill for leaders and managers. By completing conflict management courses, individuals can develop their leadership abilities, including conflict resolution, negotiation, and mediation skills. These skills are crucial for fostering collaboration, motivating teams, and achieving organizational goals.



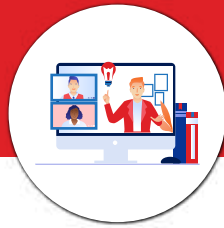
# Your journey path to get Conflict Management Certification Training



Attend  
the Training



Go through the  
Conflict Management  
curriculum



Explore the  
real-time  
case study



Receive your  
Certification

## Curriculum

### 1. Conflicts

- The Rationale for the Conflicts
- The origin and consequences of the conflicts
- How did it work
- The aftermath of the conflict

### 2. Mindset Change

- The significance of change
- Getting Rid of Antiquated Behaviours
- Different employee styles

### 3. The Conflict Resolution Roadmap

- Self-Awareness and Emotion Self-Management
- Differing Styles
- Competitive Roles
- Resources in Conflict

### 4. Establishing and Maintaining Colleague Relationships

- Breaking Barriers to Effective Communication
- The Mastery of Building Rapport at the Workplace
- Build Trust and Confidence amongst supervisors, colleagues, and peers



# Reviews



**Uday Mirani**  
2 reviews    📍 US



## **I recently attended Simpliaxis' Conflict Management....**

I recently attended Simpliaxis' Conflict Management Training, and it was truly eye-opening. The instructors were knowledgeable, engaging, and passionate about the subject. The course content was comprehensive, covering various conflict resolution techniques and practical exercises that allowed me to apply what I learned in real-life scenarios. I highly recommend this course to anyone looking at it.

**Date of experience:** February 11,2024



**Michael Chang**  
3 reviews    📍 US



## **I recently transitioned into a managerial role.....**

I recently transitioned into a managerial role and realized the importance of effective conflict management in fostering a positive work environment. Simpliaxis' Conflict Management Training exceeded my expectations. The instructors were highly knowledgeable and approachable, and the course content was relevant and practical. I especially appreciated the focus on preventive strategies and building trust within teams.

**Date of experience:** February 18,2024



**Emily Jones**  
1 reviews    📍 US



## **As a team leader, I've always....**

As a team leader, I've always struggled with managing conflicts within my team. However, after completing Simpliaxis' Conflict Management Training, I feel much more equipped to handle challenging situations. The course provided valuable insights into communication strategies, emotional intelligence, and collaborative problem-solving techniques. The interactive workshops were particularly helpful, allowing me to practice and refine my skills in a supportive environment. Thank you, Simpliaxis, for an excellent learning experience!

**Date of experience:** February 28,2024





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